

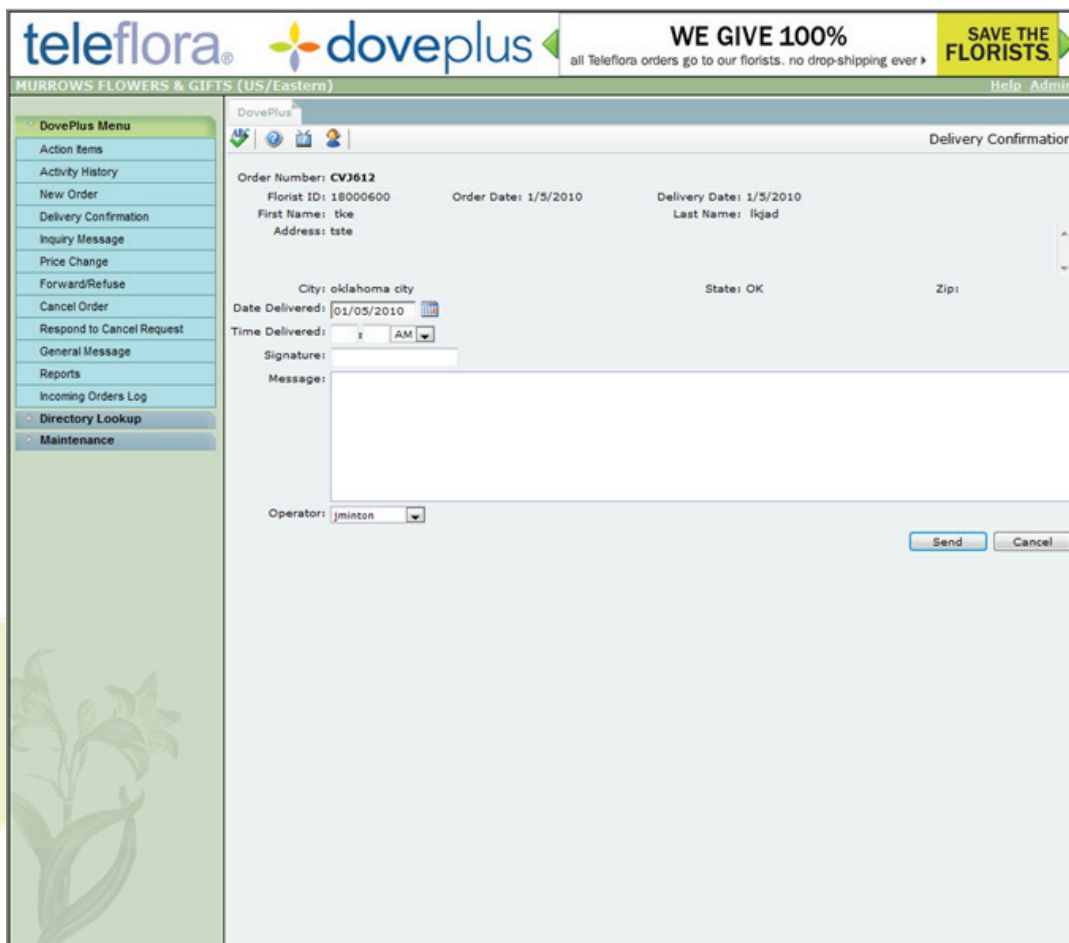
## Dove Network Delivery Confirmations

Delivery Confirmations can now be sent over the Dove Network for wire-in orders that request a delivery confirmation. This functionality will allow a Dove Plus user to send a delivery confirmation via Dove for those wire-in orders once the delivery has been confirmed.

Shops will be able to send Delivery Confirmations from **Action Items**, **Activity History** or **Navigation menu: Delivery Confirmation List Screen**.

### Sending Dove Network Delivery Confirmations from Action Items

1. From the **Action Items** list, select an order that is ready to have a delivery confirmation sent.
2. Click on the **Delivery Confirmation icon/link**.
3. The *Dove Network Delivery Confirmation* screen will appear.
4. On this screen, the user can verify the delivery date [defaults to the current date], and can enter any optional information. This includes: delivery time, signed by and comments.



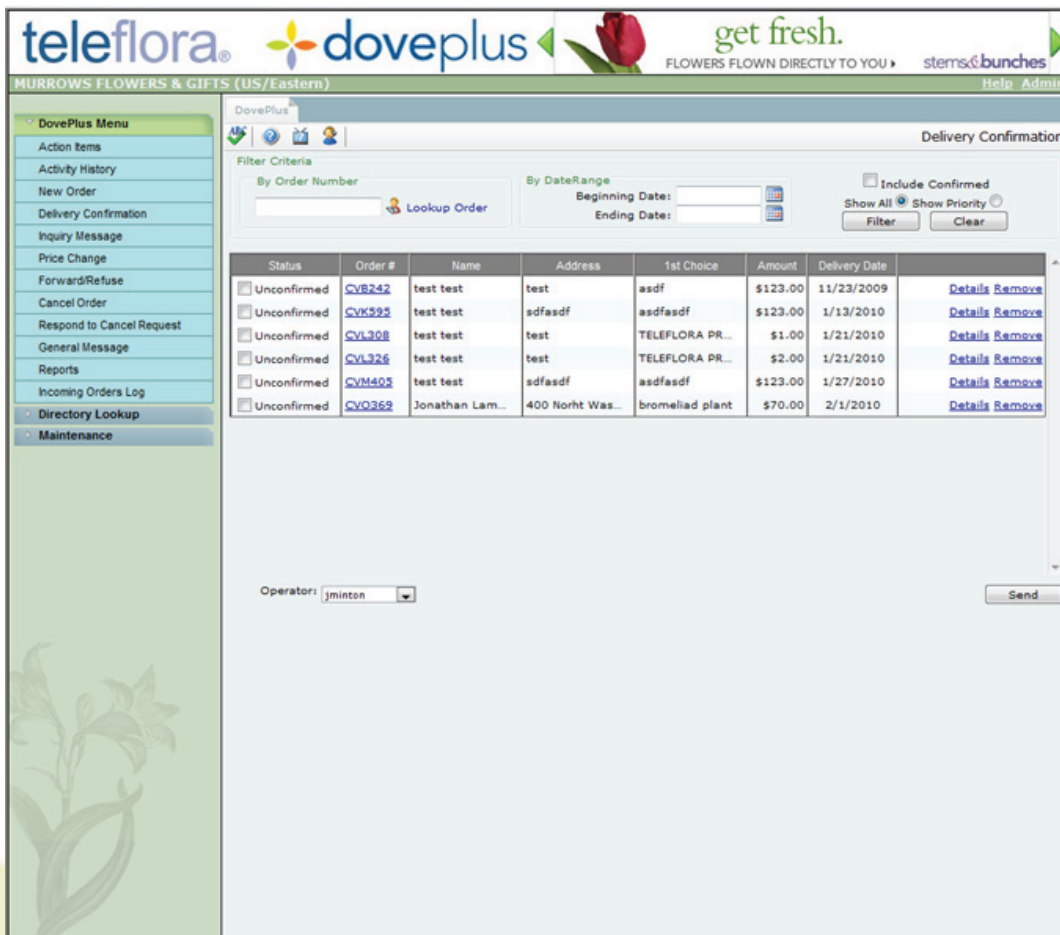
The screenshot shows the DovePlus web interface for a florist. At the top, there are logos for teleflora and doveplus, along with a banner that says "WE GIVE 100% all Teleflora orders go to our florists. no drop-shipping ever" and a "SAVE THE FLORISTS" button. The main header identifies the shop as "MURROWS FLOWERS & GIFTS (US/Eastern)" and includes "Help Admin" links. A left-hand navigation menu lists various actions like "Action Items", "Activity History", "New Order", "Delivery Confirmation", "Inquiry Message", "Price Change", "Forward/Refuse", "Cancel Order", "Respond to Cancel Request", "General Message", "Reports", "Incoming Orders Log", "Directory Lookup", and "Maintenance". The "Delivery Confirmation" screen displays order details for Order Number CV3612, Florist ID 18000600, Order Date 1/5/2010, and Delivery Date 1/5/2010. It also shows the florist's name (tke) and address (tste) in Oklahoma City, OK. The user can specify the delivery date (01/05/2010) and time (1 AM). There is a field for the signature and a large text area for a message. The operator is identified as jminton. "Send" and "Cancel" buttons are at the bottom right.

## Dove Network Delivery Confirmations (continued)

5. To send the *Delivery Confirmations* for the orders selected, click the **Send** button.
6. A *Delivery Confirmation* has been sent via Dove.

### Sending Dove Network Delivery Confirmations from Activity History

1. From the **Activity History** list, select an order that is ready to have a delivery confirmation sent.
2. Click on the **Delivery Confirmation** icon/link.
3. The *Dove Network Delivery Confirmation* screen will appear.



The screenshot displays the 'DovePlus' interface for 'MURROWS FLOWERS & GIFTS (US/Eastern)'. The main content area is titled 'Delivery Confirmation' and features a table of orders. The table has the following data:

Status	Order #	Name	Address	1st Choice	Amount	Delivery Date	
<input type="checkbox"/> Unconfirmed	<a href="#">CVB242</a>	test test	test	asdf	\$123.00	11/23/2009	<a href="#">Details</a> <a href="#">Remove</a>
<input type="checkbox"/> Unconfirmed	<a href="#">CVK595</a>	test test	sdfasdf	asdfasdf	\$123.00	1/13/2010	<a href="#">Details</a> <a href="#">Remove</a>
<input type="checkbox"/> Unconfirmed	<a href="#">CVL308</a>	test test	test	TELEFLORA PR...	\$1.00	1/21/2010	<a href="#">Details</a> <a href="#">Remove</a>
<input type="checkbox"/> Unconfirmed	<a href="#">CVL326</a>	test test	test	TELEFLORA PR...	\$2.00	1/21/2010	<a href="#">Details</a> <a href="#">Remove</a>
<input type="checkbox"/> Unconfirmed	<a href="#">CVM405</a>	test test	sdfasdf	asdfasdf	\$123.00	1/27/2010	<a href="#">Details</a> <a href="#">Remove</a>
<input type="checkbox"/> Unconfirmed	<a href="#">CVO369</a>	Jonathan Lam...	400 North Was...	bromeliad plant	\$70.00	2/1/2010	<a href="#">Details</a> <a href="#">Remove</a>

Below the table, there is an 'Operator:' dropdown menu set to 'jminton' and a 'Send' button.

4. On this screen, the user can verify the delivery date [defaults to the current date], and can enter any optional information. This includes: delivery time, signed by and comments.
5. To send the *Delivery Confirmations* for the orders selected, click the **Send** button.
6. A *Delivery Confirmation* has been sent via Dove.

### Sending Dove Network Delivery Confirmations from the Navigation menu

1. From the **DovePlus** menu, select the **Delivery Confirmation List Screen** link.

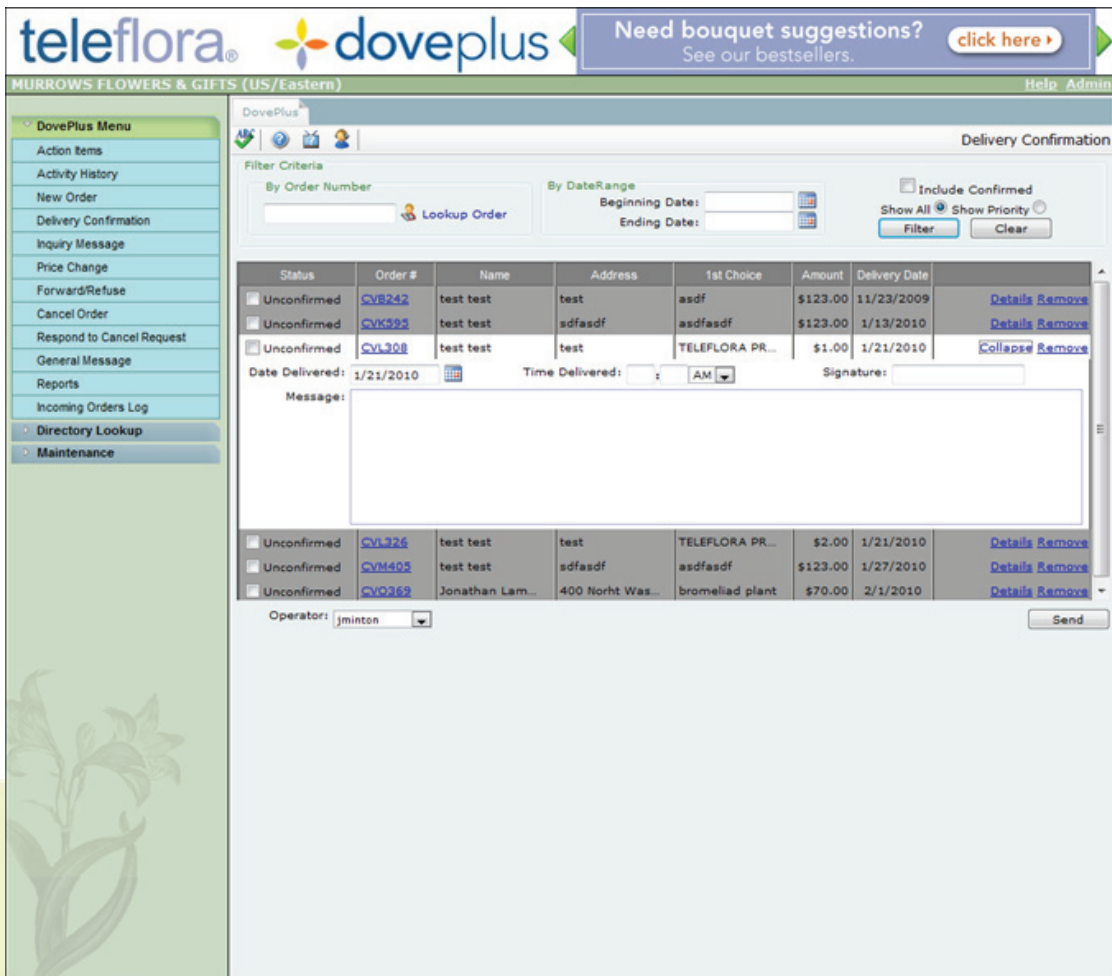
## Dove Network Delivery Confirmations (continued)

2. The *Delivery Confirmation List Screen* appears.
3. On this screen, the user can select one or several order(s) at the time by checking off the delivered box on the left side of each order.

OR

The user can select a specific order by clicking the icon to add optional details, including delivery time, signed by and comments.

4. To send the *Delivery Confirmations* for the orders selected, click the **Send** button.
5. A *Delivery Confirmation* has been sent via Dove.



teleflora® doveplus

MURROWS FLOWERS & GIFTS (US/Eastern) Help Admin

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DovePlus

Delivery Confirmation

Filter Criteria

By Order Number  [Lookup Order](#) By DateRange Beginning Date:  Ending Date:

Include Confirmed  Show All  Show Priority

Status	Order #	Name	Address	1st Choice	Amount	Delivery Date	
<input type="checkbox"/> Unconfirmed	<a href="#">CVR242</a>	test test	test	asdf	\$123.00	11/23/2009	<a href="#">Details</a> <a href="#">Remove</a>
<input type="checkbox"/> Unconfirmed	<a href="#">CVR392</a>	test test	sdfasdf	asdfasdf	\$123.00	1/13/2010	<a href="#">Details</a> <a href="#">Remove</a>
<input type="checkbox"/> Unconfirmed	<a href="#">CVR308</a>	test test	test	TELEFLORA PR...	\$1.00	1/21/2010	<a href="#">Collapse</a> <a href="#">Remove</a>
Date Delivered:		1/21/2010	Time Delivered:		:	AM	Signature: <input type="text"/>
Message: <input type="text"/>							
<input type="checkbox"/> Unconfirmed	<a href="#">CVR326</a>	test test	test	TELEFLORA PR...	\$2.00	1/21/2010	<a href="#">Details</a> <a href="#">Remove</a>
<input type="checkbox"/> Unconfirmed	<a href="#">CVR405</a>	test test	sdfasdf	asdfasdf	\$123.00	1/27/2010	<a href="#">Details</a> <a href="#">Remove</a>
<input type="checkbox"/> Unconfirmed	<a href="#">CVR362</a>	Jonathan Lam...	400 Norht Was...	bromeliad plant	\$70.00	2/1/2010	<a href="#">Details</a> <a href="#">Remove</a>

Operator:

## Dove Network Delivery Confirmations (continued)

### Delivery Confirmation Print Options

You have the option to print Sent delivery confirmations only, Received delivery confirmations only, both Sent and Received delivery confirmations or turn off printing of all delivery confirmations. To set printing options in DovePlus:

1. Click the **Settings** icon that is located in the task tray.



2. The DovePlus page appears. Click the **Maintenance** tab, then click **DovePlus Settings**.
3. Check/uncheck the appropriate print selections in *Order Printing Defaults*.

