

20__ Coupon Redemption Log

Your Shop Code: _____

For Local & Wire Orders: Complete information for each coupon submitted and return with this form.

For Internet Orders: Coupons redeemed through a Teleflora website have already been counted. Do not re-enter on this form.

Teleflora will not accept or redeem coupons from processing facilities or any other third party. Teleflora reserves the right to be the sole distributor of coupons and shops may not engage in secondary distribution of coupons to consumers

Coupon Code	Type of Order L(Local) W(Wire)	Sender's Name or Recipient's Name	Item/ Item#	Item Retail \$ Value	Delivery Date or Pick-up Date
1)					
2)					
3)					
4)					
5)					
6)					
7)					
8)					
9)					
10)					
11)					
12)					
13)					
14)					
15)					
16)					
17)					
18)					
19)					
20)					
21)					
22)					
23)					
24)					
25)					
26)					
27)					
28)					
29)					
30)					

Submit log with coupons to: 3737 NW 34th, Oklahoma City, OK 73112. **Please allow up to 60 days for processing**

Canadian florists submit log with coupons to: 250 Shields Court, Unit 9, Markham, Ontario L3R 9W7

Total Wire Order Coupons _____ Total Local Order Coupons _____ Total Coupons Enclosed _____

Coupon Redemption Policy

Our Coupon Program allows florists to redeem customers' nationally advertised Teleflora coupons at point-of-purchase. We reimburse florists for the full face value of every properly redeemed coupon. In this way, we make it easy and convenient to increase your sales!

Following are all relevant redemption deadlines and requirements. On the Redemption Log is information we'll need from you to process your reimbursement. If you have any questions, please call us at 800.421.2815 in the U.S. or 800.668.5770 in Canada.

1. Coupons are redeemable only in the United States and Canada.
2. Coupons are redeemable only when the consumer purchases the product specified on the coupon, prior to the expiration date listed on the coupon.
3. Member florists should deduct the face value amount printed on the coupon from their retail selling price. All redeemed coupons should be sent to Teleflora with a completed Coupon Redemption Log no later than 30 calendar days after the holiday. Teleflora will not honor any coupons received directly from consumers or a coupon processing facility.
4. Coupons are void where regulated or prohibited, or when reproduced, altered, or transferred to groups or individuals engaging in the secondary distribution of Teleflora coupons. Teleflora reserves the right to be the sole distributor of coupons and shops may not engage in secondary distribution of coupons to consumers.
5. Consumers must pay any sales tax involved.
6. Multiple coupons may not be used for the purchase of a single item (bouquet). Limit one coupon per bouquet per family, household group or organization.
7. For each properly redeemed coupon, member florists will be reimbursed for the face value printed on the coupon. Teleflora's actual count of coupons received shall be final and shall govern our payment.
8. For Local & Wire Orders: Member florists must fill in their Teleflora shop number on each coupon and check the box marked Local or Wire Order. These coupons should be tallied and submitted with the appropriate completed Coupon Redemption Log(s).
9. For Internet Orders: Coupons redeemed with your shop through a recognized Teleflora website like Teleflora.com or one of the eFlorist Program™ sites have already been counted. Do not re-enter these coupons on this form. Credit will automatically appear on your clearinghouse statement.
10. On request, member florists must provide Teleflora with invoices showing purchase of product sufficient to cover coupons submitted. Teleflora reserves the right to deny reimbursement, retain, and declare void any coupons presented for redemption that are in mass cut condition, in violation of these stated rules, or otherwise incorrectly redeemed. Teleflora reserves the right to forward any such coupons to enforcement authorities for review.
11. In the event a member florist's payment is withheld, the member florist must appeal the decision of Teleflora within six months of the date of notification. Appeals made more than six months from the date of notification will not be honored by Teleflora.
12. Any inconsistent use of these requirements constitutes fraud.
13. Redemptions are allowed only for participating Teleflora florists in the specific holiday co-op program.

To redeem your Teleflora coupons, send them with your completed Coupon Redemption Log(s) to:

Teleflora
3737 NW 34th
Oklahoma City, OK 73112

Teleflora Canada, Inc.
250 Shields Court, Unit 9
Markham, ON L3R 9W7

For questions regarding this policy or program, please call Teleflora's Customer Service Department at 800.421.2815 in the U.S. or 800.668.5770 in Canada.